



Key Performance Indicators



HOSPITAL KEY PERFORMANCE QUALITY INDICATORS



S. No	PSQ- KPI	Jul-25	Aug-25	Sep-25	Oct-25	Nov-25	Dec-25	Jan-26	Feb-26
6.a.	Percentage of Unplanned Return to OT	0.0%	0.36%	1.73%	0.98%	0.33%	0.0%	0.0%	1.08%
7	Percentage of Re- Exploration	2.10%	1.45%	1.38%	2.46%	1.67%	2.30%	1.71%	1.08%
8	Percentage of surgeries where the organization's procedure to prevent adverse like wrong site, wrong patient and wrong surgery have been adhered	100%	100%	100%	100%	100%	100%	100%	100%
9	Percentage of Transfusion Reactions	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
10	Standardized Mortality Ratio for ICU	0.0	0.1	0.1	0.1	0.16	0.05	0.06	0.17
11	Return to ICU within 48 hrs.	0.3%	1.0%	0.3%	0.6%	0.6%	0.3%	1.6%	1.6%

HOSPITAL KEY PERFORMANCE QUALITY INDICATORS



S. No	PSQ- KPI	Jul-25	Aug-25	Sep-25	Oct-25	Nov-25	Dec-25	Jan-26	Feb-26
12	Return to the emergency department within 72 hours with similar presenting complaints	0.0%	0.0%	0.0%	0.5%	0.6%	0.5%	0.0%	0.0%
13	Incidence of hospital associated pressure ulcers after admission (Bed Sore per 1000 patient days)	0	0	0	0	0	0	0	0
14	Catheter associated Urinary Tract Infection rate	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
15	Ventilator Associated Pneumonia Rate	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
16	Central Line Associated Blood Stream infection rate	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
17	Surgical Site infection rate	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.43%	0.0%

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18	Hand Hygiene Compliance Rate	95.5%	95.7%	95.7%	96.0%	96.1%	96.3%	96.4%	96.5%
19	Percentage of cases who received appropriate prophylactic antibiotics within the specified timeframe	100%	92.8%	92.0%	90.1%	99.7%	100%	100%	100%
20	Percentage of re-scheduling of Surgeries	6.3%	4.0%	9.0%	3.0%	3.0%	3.9%	3.8%	3.0%
21.a.	Turnaround time for Issue of Blood and Blood Components - Emergency	45.2	54.67	58.67	57.67	45.67	47	47.8	25
21.b.	Turnaround time for Issue of Blood and Blood Components - Routine	56.93	60.25	59.29	63.08	69.81	57.87	71.52	33.93

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22	Waiting Time For out-patient consultation	35	45	34	38	35	25	20	14
23.a.	Waiting Time for diagnostics - Laboratory	5.76	7.51	5.86	9.36	5.57	6.63	5.7	6.54
23.b.	Waiting Time for diagnostics - Radiology	13.25	12.16	13.02	9.09	15.35	12.35	9.81	14.86
24	Time Taken For Discharge - Overall	293	303.2	248.3	354.6	320.6	121.5	122.2	212
a.	Time Taken For Discharge - Cash	167.15	250.1	264.92	387.86	204.38	100.65	88.32	127.43
b.	Time Taken For Discharge - Credit	391.7	309	273.4	394.6	396.2	354.4	253.5	189.5

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S. No	PSQ- KPI	Jul-25	Aug-25	Sep-25	Oct-25	Nov-25	Dec-25	Jan-26	Feb-26
29	Percentage of Beta-blocker prescription with a diagnosis of CHF with reduced EF	100%	100%	100%	100%	100%	100%	100%	100%
30	Percentage of patients with myocardial infarction for whom Door to balloon time of 90 minutes is achieved	100%	25.0%	54.5%	80.0%	100%	75.0%	87.5%	83.3%
31	Percentage of Hospitalized patients with hypoglycemia who achieved targeted blood glucose level	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
32	Percentage of POCT results which led to a Clinical Intervention	100%	100%	100%	100%	100%	100%	100%	100%
33	Functional gain following Rehabilitation	79.8%	83.8%	81.5%	58.1%	82.4%	74.7%	74.7%	31.9%

